



NEED ASSISTANCE ACHIEVING YOUR DEPARTMENT GOALS?



Available at no
cost to US Foods®
customers

Improve operational effectiveness through the support of foodservice industry experts. Impact™ provides practical solutions to assist in achieving your foodservice department goals. The **Impact** process allows you to leverage the knowledge of experienced foodservice professionals in demonstrating to the administration your ability to take a proactive approach to marketplace changes.

WITH IMPACT, YOU CAN FOCUS ON:

- Retail profitability or retail program enhancement
- Patient or retail menu mix review and evaluation
- Trayline efficiency
- Tray delivery process enhancements
- Floor stock evaluation
- Patient/Resident satisfaction
- Staffing effectiveness



How does it work?

During an **Impact™** visit, the US Foods® Business Solutions Specialist will:

- Tour the operation
- Observe key aspects specifically related to the topic in question
- Facilitate individual and/or group discussions
- Analyze any key metrics used to measure or benchmark activities within the scope of the project
- Review pertinent documents such as policies related to the defined goal, master schedules, financial reports and patient/customer satisfaction data

Based on direct observation and interaction with the facility employees and staff, a detailed narrative report that outlines observations and recommendations will be compiled. This narrative report will assist the management team in achieving the defined goals and improvement in the topic area under review.

Testimonials

“Through Impact, US Foods assisted me in putting together a plan with practical and actionable ideas to enhance the retail cafeteria operations. These ideas assisted me in demonstrating to senior leadership that I had a vision for the future. As a result, new retail items are now being offered which have provided a 4% boost to sales. The operational assessment process is painless and extremely valuable to a self operator.”

DAVID JOHNSON

Foodservice Director
Henry County Hospital
New Castle, IN



Get started with Impact today!

Impact is available at no charge, exclusively to US Foods customers. For more information about Impact™ and the entire Business Solutions Portfolio of Cost Management Solutions, email businesssolutions@usfoods.com or contact your US Foods representative.

